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[www.thecrownatsproxton.co.uk](http://www.thecrownatsproxton.co.uk)

### Booking Terms for Accommodation

#### **1. Prices**

- All prices given by telephone, email or shown on the Website are on a room per night basis. All prices are inclusive of VAT at the prevailing rate.
- The price includes a double room, en suite bathroom, TV, tea and coffee making facilities, full English breakfast and car parking for one vehicle.
- We reserve the right to change our prices without notice. Once you receive confirmation of your booking, we will not increase our prices,
- Beds for children (max 2) are available in adult rooms at a charge of £7.00 per child per night including breakfast.

#### **2. Availability**

- All bookings, and any changes that you wish to make to your booking, are subject to availability.
- In the event of circumstances beyond our control (such as but not limited to Act of God, fire, loss of electricity, water or gas supply, civil unrest) which prevent us from providing you with a room after we have confirmed your booking, we will use all reasonable endeavours to find suitable alternative accommodation at another location for you but shall not be liable if this is not possible.

#### **3. Cancelling or changing your booking**

- You may cancel or change your booking without charge if you notify us not less than 1 week before the date of your arrival.
- Individual bookings Monday to Thursday: a cancellation charge amounting to the full accommodation cost will be made for any cancellation received within 24 hours prior to arrival. We shall attempt to re-let the room and should this be possible The Crown will waive all such cancellation charges.

- Individual bookings Friday, Saturday, Sunday: a cancellation charge amounting to the full accommodation cost will be made for any cancellation received within 48 hours prior to arrival. We shall attempt to re-let the room and should this be possible The Crown will waive all charges.

#### **4. Dogs**

- Dogs (other than guide and hearing dogs) and other pets are permitted in the Dog Bar only. Well behaved dogs can be accommodated in bedrooms for a charge of £5.00 per night. Pets must not be left unattended in rooms at any time.

#### **5. Arrival and departure**

- Rooms are available from 2pm on the day of your arrival.
- Please vacate your room by 10.30 am on the day of your departure.

#### **6. During Your stay**

- The Crown is a non-smoking establishment. Smoking is not permitted within the building including bedrooms.
- If damage is caused to the décor and fixtures, fittings or furnishings in the premises by you or any member of your party during your stay, we reserve the right to charge you for such damages.

#### **7. Liability**

- We accept no liability for theft of, or from, or damage to vehicles parked on our premises.
- Except for death or personal injury, our liability for any damage or loss suffered by you during your stay as a result of our negligence is limited to the total price of your booking. We accept no liability for theft of, or from, or damage to vehicles parked on our premises.
- Nothing in these Terms attempts, or is to be deemed to be an attempt, to exclude or limit our liability for the death or personal injury of any person caused by our negligence or that of our employees or agents or to otherwise attempt to exclude or limit our liability otherwise than as permitted by law.